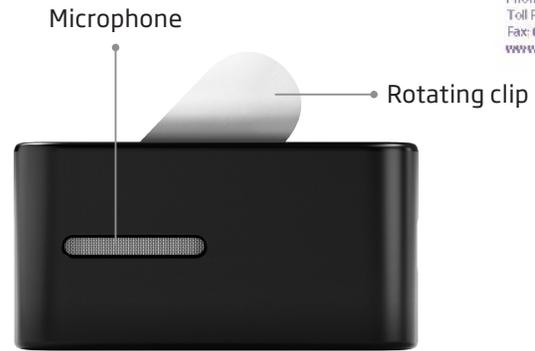


Quick guide to the remote microphone

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1
Power on

- Press the multi-button for 3 seconds, until the power indicator (right) shows steady green
- When the status indicator (left) shows steady yellow or blue, ConnectClip is connected to the hearing aids



2
Microphone mode

- Select the remote microphone mode by pressing the multi-button for 3 seconds, until the status indicator shows steady magenta



3
Mute

- To mute/pause the remote microphone streaming, press the multi-button for 3 seconds. The status indicator (left) changes to steady yellow or blue
- To unmute/restart streaming, press the multi-button for 3 seconds, until the status indicator shows steady magenta again



4
Power off

- Turn ConnectClip off by pressing the multi-button for 6 seconds, until both the power indicator and the status indicator are off



Attach to the person speaking

Attach the ConnectClip to the speaker's clothing about 8 inches below their mouth. Make sure the microphone is pointing towards the mouth and is not covered by clothes or in a shirt pocket, etc. You can also use the lanyard provided to hang the ConnectClip over the speaker's clothes.

TIP

Check that the status indicator is magenta and the power indicator is green - especially if you have been out of range.



Troubleshooting

Problem	Action
No power/no LED light	Charge ConnectClip
Can't select remote microphone mode	<p>Check ConnectClip is paired with the hearing aids Does the status light show steady yellow or blue? If not, see the Instructions for Use.</p> <p>Has ConnectClip been turned off or disconnected? Reconnect to the hearing aids by turning ConnectClip off and on again.</p> <p>Note: ConnectClip needs to be within 6 feet of the hearing aids.</p>
There's no sound from the ConnectClip	<p>Check the battery power Does the power indicator light show steady green?</p> <p>Check ConnectClip is in remote microphone mode Does the status indicator light show steady magenta?</p> <p>Check ConnectClip is attached properly Is it in an upright position, close to the mouth and not covered by clothes?</p> <p>Check the volume and range Is the range within 65 feet? Try increasing the microphone volume with the volume-up button.</p>
The sound is too quiet or too loud	<p>Adjust the microphone volume with the volume up and volume down buttons.</p> <p>Note: The hearing aid wearer can control the volume with the Oticon ON App.</p>
The speech signal is hard to understand	<p>Mute the hearing aid microphones In exceptional cases, you can mute all other sound except for the speech signal coming from the remote microphone.</p> <p>Note: The hearing aid wearer may be cut off from other sound such as people speaking, so we only recommend doing this in very special cases.</p> <p>Mute: Press the volume down button for 3 seconds, until the power indicator flashes green once.</p> <p>Unmute: Press the volume up or volume down button to unmute the hearing aids.</p>
ConnectClip runs out of battery	<p>Turn ConnectClip off whenever you are not using it You can also charge it up during breaks.</p> <p>Note: Battery life in remote microphone mode is 8.5 hours.</p>

Power indicator	Description
	Steady green Power on
	Steady red Battery low

Status indicator	Description
	Blinking yellow Searching for hearing aids
	Steady yellow Connected to hearing aids
	Steady blue Connected to a mobile phone
	Blinking magenta Remote microphone reconnecting
	Steady magenta Remote microphone mode