



360™ BTE Guide



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Your 360™ Hearing Instruments

Hearing Healthcare Professional: _____

Telephone: _____

Model: _____

Serial Number: _____

Replacement Batteries: Size 675

Warranty: _____

Program 1 is the program for: _____

Program 2 is the program for: _____

Program 3 is the program for: _____

Program 4 is the program for: _____

Date of Purchase: _____

Practical Solutions to Everyday Problems

Congratulations on choosing your new 360™ BTE (Behind-the-Ear) hearing instruments. For over 40 years, Unitron Hearing has been committed to making life better for people with hearing loss. This means a commitment to developing high-quality hearing solutions that incorporate special features to solve the everyday problems and concerns you have with hearing loss and hearing instruments.

360 is an innovative hearing instrument that delivers exceptional sound quality, performance, and results. Your 360 hearing instrument may include an automatic program that reads your listening environment and automatically determines a sound destination that is most effective for optimal listening as your listening needs change throughout the day. Additional manual programs give you added flexibility to meet your particular listening needs. 360's sophisticated adaptive features offer you the latest digital technology so your hearing instruments will adapt, reducing the need for manual adjustments by you.

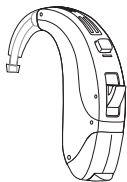
Getting the Most Out of Your 360™ Hearing Instruments

Adjusting to your new 360 hearing instruments will take some time. Depending on your previous experience with hearing instruments, you may notice some differences in the way 360 sounds to you. The longer you wear these hearing instruments, the quicker you will adjust to everyday sounds around you. Your hearing healthcare professional can assist you by fine-tuning your instruments for optimal performance.

Using the 360™ BTE Guide

Refer to the table of contents for a complete listing of the topics covered in this guide.

Hearing Instrument Style



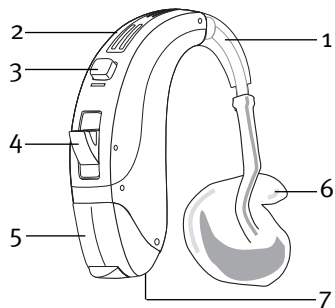
BTE with volume control



BTE without volume control

My hearing instrument has (check all that apply)

- Program Button
- Volume Control

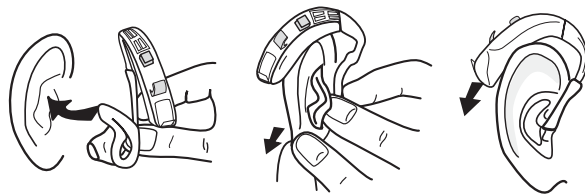


Legend

- 1 Earhook
- 2 Microphone and Microphone Shield
- 3 Program Button
- 4 Volume Control
- 5 Battery Door/On & Off Switch
- 6 Earmold
- 7 Battery Compartment Filter

Putting Your 360™ Hearing Instruments on Your Ears

Your BTE hearing instrument may be color-coded red for your right ear and blue for your left ear. This color indicator is located on the bottom of the battery door with a small colored dot.




1. Carefully insert the earmold in your ear. The earmold should fit into your ear snugly and comfortably.
2. Place the hearing instrument over the top of your ear.
3. Repeat steps 1-2 for your other ear if you wear two hearing instruments.

Turning Your 360™ Hearing Instruments On and Off

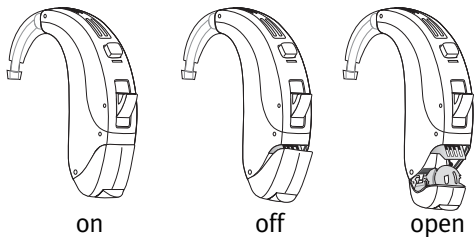
Your hearing instruments have a three-position battery door that acts as an off/on switch and that allows access to the battery compartment.

To turn the hearing instrument on, close the battery door fully. Ensure the battery door is completely closed.

 *Note: If the start up delay is activated, your hearing instrument will not turn on for 10-15 seconds after closing the battery door.*

To turn the hearing instrument off, partially open the battery door. This position also allows excess moisture to vent away from the battery compartment.

To replace the hearing instrument battery, fully open the battery door for access to the battery compartment.



Feedback-Free Listening

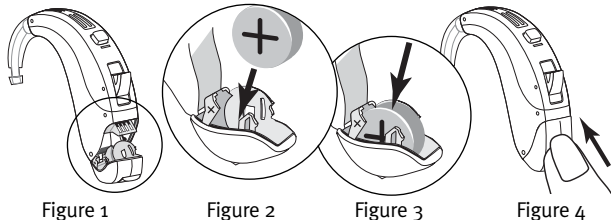
Your 360 hearing devices have an optional start up delay that can be activated by your hearing healthcare professional. If the start up delay is activated, your hearing instruments will not turn on for 10-15 seconds after the battery door is closed fully. The hearing instruments return to the start up delay position each time you turn your hearing instruments on. This allows you to insert your hearing instruments without experiencing whistling.

If you wear hearing instruments now, you may have experienced whistling from your hearing instruments when you talk, chew, use the telephone or hug someone. 360's feedback technology dramatically reduces this uncomfortable whistling before you or anyone else can perceive it.

Replacing the Battery

1. Gently swing out the battery door with your fingernail (Figure 1).
2. Grasp the battery with your thumb and index finger and remove.
3. Insert the new battery into the battery compartment with the plus (+) sign on the battery facing the same way as the plus (+) sign on the edge of the battery door (Figures 2 and 3).

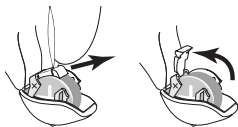
4. Close the battery door. Press firmly on the battery door to ensure that it closes completely (Figure 4).



Tamperproof Battery Compartment

Your hearing instrument may have a tamperproof battery compartment.

1. Unlock the tamperproof battery compartment by pulling the white lever with your fingernail and lift the lever up to release the battery. Remove the battery.



2. Insert the new battery into the battery compartment with the plus (+) sign on the battery facing the same way as the plus (+) sign on the edge of the battery door. Lower the lever onto the battery and push it until it is locked and securely holds the battery tight.



3. Close the battery door.

Low Battery Warning

When you hear two long beeps, your hearing devices are warning you that their batteries are low. You will hear the warning approximately every 30 minutes until you change the batteries or the batteries die. After the first warning, you may experience some reduction in sound quality. This is normal and can be remedied by inserting fresh batteries in the hearing devices. If you prefer, your hearing healthcare professional can change the pitch and loudness of the low battery beep or turn it off entirely.

Caring for Batteries

- Always discard batteries carefully.
- To prolong battery life, remember to turn your hearing devices off when not in use.
- Remove the batteries and keep the battery door open while hearing devices are not in use. This will allow internal moisture to evaporate.

Battery Warnings

- ⚠ Never leave hearing devices or batteries where small children and pets can reach them.
- ⚠ Never put hearing devices or batteries in your mouth. If a hearing device or battery is swallowed, call a physician immediately.

Operating Instructions

Changing Programs on Your 360™ Hearing Instruments

Your 360 hearing instruments may have an automatic program and up to three additional manual programs. 360's automatic program will satisfy most of your listening needs by adjusting to different listening environments without requiring manual adjustments. The additional manual programs can be individually tailored by your hearing healthcare professional to meet your particular listening needs.







Your hearing instruments have a push button which has been set for switching between programs. This push button could also be disabled by your hearing healthcare professional. If you have an active push button program control, each time you push the button, you will move to a new program.

Your 360 hearing instruments may also come with an optional remote control which allows you to switch between different listening programs. Ask your hearing healthcare professional for more information on the remote control.

Program Beeps

Your hearing devices beep to indicate which program you are in (i.e. one beep for program 1, two beeps for program 2, etc.) If you prefer, your hearing healthcare

professional can adjust the pitch and loudness of the program beep or turn it off entirely.

Program 1 (e.g. Automatic Program)		1 beep
Program 2 (e.g. Group/Party Noise)		2 beeps
Program 3 (e.g. Easy-t/Telephone)		3 beeps
Program 4 (e.g. Music)		4 beeps
Easy-t/Telephone		short melody
Easy-DAI		short melody

Adjusting the Volume

The volume on your hearing instruments adjusts automatically in response to the loud or quiet sounds around you. Your hearing instruments are set to your ideal volume by default. Your ideal volume is indicated by 1 beep. If you have a volume control lever, you can further adjust the volume. Before adjusting the volume on your hearing instruments, secure the device on your ear with your thumb and middle finger. Then using your index finger, adjust the volume level with the volume control lever.

Your 360 hearing instruments may also come with an optional remote control which allows you to adjust your volume levels. Ask your hearing healthcare professional for more information on the remote control.




Volume Control

You can adjust the volume by pushing the volume

control lever up to increase the volume and pressing the volume control lever down to decrease the volume. Note that your volume control may be disabled by your hearing healthcare professional and, therefore, could be inactive.

As you change the volume level, your hearing instruments will beep. Please refer to the chart below to learn more about the different volume beeps.

Your hearing healthcare professional can help you identify your different volume control settings. If you prefer, your hearing healthcare professional can adjust the pitch and loudness of the volume control beeps or turn them off entirely.

Volume Setting	Beep
Ideal volume level	 1 beep
Maximum volume level	 2 beeps
Minimum volume level	 2 beeps

Listening in Windy Environments

(Available on 360+ only)

360's wind noise manager will engage automatically based on whether wind conditions are moderate or high. When the wind noise manager is engaged, sounds such as speech, may become quieter because the wind noise manager is working to reduce the loud noise produced by wind. When you are no longer in a windy

environment, the wind noise manager will not be active and desirable sounds, such as speech, will once again become louder.

Listening in Quiet and Noisy Environments

The 360 + hearing instruments have a directional microphone system to meet your listening needs in different environments. The directional system focuses on sounds in front of you (i.e., speech) while reducing sounds from the sides or behind you (i.e., noise). The directional system can be set to track moving noise sources and adapt to changing noise levels so that background noise is reduced. Your hearing healthcare professional can tell you how your directional system has been customized for you and which listening programs have the directional microphones activated.

In addition, 360 contains antiShock™ technology that identifies and minimizes sudden impulse sounds that many hearing instrument wearers find irritatingly loud such as slamming doors or clattering dishes. This technology is designed to increase listening comfort in adverse listening situations without impacting sound quality or your ability to understand conversations.

Replacing the Microphone Protectors

Your 360 hearing devices have a shield to protect the microphones from dirt and debris. Debris on the microphone protector reduces the sound quality of the instrument. You should have the microphone protectors

replaced by your hearing healthcare professional approximately every three months to ensure optimal sound quality.

Using 360™ with the Telephone

360 has the ability, depending on hearing loss and vent size to provide feedback-free phone use without program changes. When the phone rings, pick up the telephone and place it next to your hearing instrument's microphone. In some situations when using a cell phone, you may experience digital interference that sounds like static, buzzing or beeping. If you experience interference, increase the distance between your hearing instrument and the phone receiver.

Easy-t for the Telephone or Cell/Mobile Phone

360 comes equipped with easy-t (automatic telephone switch) that can help you listen on the telephone. Easy-t automatically switches your hearing instrument into a telephone listening mode with hearing instrument compatible phones. You will hear a short melody to indicate you are in the telephone (easy-t) program. If your phone is hearing instrument compatible, it will have a magnetic coil and the easy-t will activate automatically when the telephone is held to the ear. Once the telephone is removed from the ear, the hearing instrument will switch back to the normal listening mode. Since the location and strength of the magnetic

coil varies among phone manufacturers, it may be necessary to move the telephone receiver next to the hearing instrument's microphone for the best reception. If the hearing instrument does not switch to the telephone program automatically when the telephone receiver is placed in proximity, the magnet for easy-t hearing instruments should be attached to the telephone receiver. The magnet is designed to strengthen the magnetic field at the ear piece of hearing instrument compatible telephones.

To affix the easy-t magnet:

1. Clean the telephone receiver.
2. Hold the magnet near the “listening end” of your telephone receiver and release it (Figure 1). The magnet will flip to the appropriate side and seek the optimal position on the telephone receiver.
3. Place the double-sided tape in this optimal position on the telephone receiver (Figure 2) and attach the magnet to the tape (Figure 3).

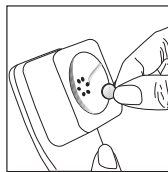


Figure 1

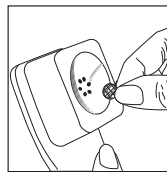


Figure 2

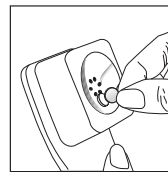


Figure 3

Warnings

- ⚠ Be sure the magnet is securely affixed to the telephone.
- ⚠ Keep loose magnets out of reach of children and pets.
- ⚠ If the magnet falls into your ear, contact your hearing healthcare professional.
- ⚠ If the magnet is swallowed, contact your physician immediately.
- ⚠ The magnet may affect some medical devices or electronic systems. Always keep the magnet (or the telephone equipped with the magnet) at least 30 cm (12”) away from pacemakers, credit cards, floppy disks or other magnetically sensitive devices.
- ⚠ Too high distortion during dialing or phoning may mean that the phone handset is stressed by the magnet. To avoid any damage, please move the magnet to another place on the telephone receiver.

Assistive Listening Devices

Listening in Public Places

360's telecoil can also help you listen in public places equipped with telecoil compatible assistive listening devices such as a loop system. If your hearing devices do not operate when the telecoil is on, the loop system may not be operating or you may be in a “dead” spot. Try positioning yourself in a different part of the looped area or return your hearing devices to the microphone position and sit as close to the speaker as possible. This feature may be disabled by your hearing healthcare professional and, therefore, could be inactive.

Connecting to External Audio Sources

Your 360 hearing instruments have two options to connect to other audio sources such as a stereo, television or FM system.

The first option is direct audio input (DAI) and the second option is a design integrated FM receiver.

Easy-DAI (available on 360+ only) automatically selects an external audio program when a device such as your stereo, television, etc. is connected to your hearing instruments. A short melody will play to confirm that easy-DAI is active. When you disconnect from the device, your hearing instruments will return to the program you were in before connecting your device. ⓘ *Note: your*



hearing instruments must be in the automatic program (eg. program 1) for easy-DAI to function as described above.

You will need to purchase the direct audio input system and a connector cord from your hearing healthcare professional before you can connect to external audio sources. Easy-DAI can also be used to fit your hearing instruments with an assistive listening device, such as a FM system, which you may purchase to improve listening in difficult situations. You can always override your easy-DAI program by changing programs on your hearing instrument manually or with the optional remote control.

Listening Over Distance

Your 360 hearing devices are compatible with Phonak's MicroLink™ Receiver Module, a wireless FM system that improves listening over distance. The MLx FM receiver module connects to the direct audio input system and is powered by the hearing device battery.

Using FM and Infrared Systems

Some FM systems consist of a cord (i.e. teleloop) worn around the neck, which is connected to the FM receiver worn on a belt or in a shirt pocket. To listen through the FM system, select the telecoil program and turn on the FM receiver. To keep the signal clear, you may need to adjust the volume control on your hearing instruments, as well as on the FM receiver.

With some infrared systems you may need to remove your hearing instruments and wear the system's headset receiver. If the volume on the infrared receiver is not loud enough, use your hearing instruments instead.

See also "Connecting to External Audio Sources."

Caring for Your 360™ Hearing Instruments

- Open the battery door when not in use.
- Always remove your hearing instruments when using hair care products. The hearing instruments can become clogged and cease to function properly.
- Do not wear your hearing devices in the bath or shower or immerse them in water.
- If your hearing instruments do become wet, do not attempt to dry them in an oven or microwave. Do not adjust any controls. Open the battery doors immediately, and allow your hearing instruments to dry naturally for 24 hours.
- Protect your hearing instruments from excessive heat (hair dryer, vehicle glove box or dashboard).
- Regular use of a dehumidifier, such as a Dri-Aid kit, can help prevent corrosion. See your hearing healthcare professional for more information.
- Do not drop your hearing instruments or knock them against hard surfaces.

Cleaning Your 360™ Hearing Instruments

Ear wax is natural and common. Ensuring your hearing instruments and earmolds are free of ear wax is an important step in your daily cleaning and maintenance routine.

- Never use alcohol to clean your hearing devices or earmolds.
- Do not use sharp tools to dislodge ear wax. Sticking household items into your hearing devices or earmolds can seriously damage them.

Cleaning the Earmolds

Ensure your earmolds are free of ear wax and moisture.



Earmolds send amplified sound from the hearing devices into the ears. They must fit into your ears snugly and comfortably. If amplified sound leaks out of your ear, you may hear whistling.

Always ensure earmolds are clean and free of ear wax and moisture. Do not use alcohol to clean your earmolds. If the earmolds become plugged, clear the

opening with a wax loop or pipe cleaner. If your physician prescribes eardrops, clean any moisture that may get into the earmolds or tubing to prevent plugging.

Cleaning the Earmolds

If the earmolds require further cleaning, disconnect the plastic tube from the hook of the hearing devices. Wash only the earmolds in warm water with a mild soap. Rinse them with cool water and allow them to dry overnight. Make sure the earmold tubes are dry before reconnecting them to each hook on your hearing devices.

Warnings

- ⚠ Hearing devices should only be used as directed by your physician or hearing healthcare professional.
- ⚠ Hearing devices will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions.
- ⚠ Do not use your hearing devices in explosion hazard areas.
- ⚠ Allergic reactions to hearing instruments are unlikely. However, if you experience itching, redness, soreness, inflammation or a burning sensation in or around your ears, inform your hearing healthcare professional and contact your physician.
- ⚠ In the unlikely case that any parts remain in the ear canal after the removal of the hearing instrument, contact a physician immediately.
- ⚠ Remove your hearing devices for CT and MRI scans or for other electromagnetic procedures.
- ⚠ Only plug the DAI cables into devices that produce safe voltages of less than 3 volts.
- ⚠ Special care should be exercised in wearing hearing devices when maximum sound pressure levels exceed 132 decibels. There may be a risk of impairing your remaining hearing. Speak with your hearing healthcare professional to ensure the maximum

output of your hearing devices is suitable for your particular hearing loss.

Precautions

- ⚠ The use of hearing instruments is only part of hearing rehabilitation; auditory training and lip reading instruction may be required as well.
- ⚠ In most cases, infrequent use of hearing instruments does not provide full benefit. Once you have become accustomed to your hearing devices, wear your hearing devices everyday all day.
- ⚠ Your hearing instruments use the most modern components to provide the best possible sound quality in every listening situation. However, communication devices such as digital cell phones can create interference (a buzzing sound) in hearing instruments. If you experience interference from a cell phone being used close by, you can minimize this interference in a number of ways. Switch your hearing instruments to another program, turn your head in a different direction or locate the cell phone and move away from it.

Labeling

The serial number and year of manufacture are located inside the battery door.

Troubleshooting Guide

CAUSE	POSSIBLE REMEDY
No sound	
<ul style="list-style-type: none"> • Not turned on • Low/dead battery • Poor battery contact • Battery upside down • Earmolds blocked with ear wax • Plugged microphone protector 	<ul style="list-style-type: none"> • Turn on. Ensure battery door is completely closed • Replace battery • Consult your hearing healthcare professional • Insert battery plus (+) side up • Clean earmolds. See “Cleaning the Earmolds”. Consult your hearing healthcare professional. • Consult your hearing healthcare professional
Not loud enough	
<ul style="list-style-type: none"> • Low volume • Low battery • Earmolds not inserted properly • Change in hearing • Earmolds blocked with ear wax • Plugged microphone shield 	<ul style="list-style-type: none"> • Turn up volume; see hearing healthcare professional for models without a manual volume control or if problem persists. • Replace battery • See “Putting Your 360 Hearing Instruments on Your Ears”. Reinsert carefully. • Consult your hearing healthcare professional • Clean earmolds. See “Cleaning the Earmolds”. Consult your hearing healthcare professional. • Consult your hearing healthcare professional
Intermittent	
<ul style="list-style-type: none"> • Low battery • Dirty battery contact 	<ul style="list-style-type: none"> • Replace battery • Consult your hearing healthcare professional

CAUSE	POSSIBLE REMEDY
Two long beeps	
<ul style="list-style-type: none"> • Low battery 	<ul style="list-style-type: none"> • Replace battery
Whistling	
<ul style="list-style-type: none"> • Earmolds not inserted properly • Hand/clothing near ear • Poorly fitting earmolds 	<ul style="list-style-type: none"> • Remove and reinsert carefully • Remove hand/clothing from ear • Consult your hearing healthcare professional
Not clear, distorted	
<ul style="list-style-type: none"> • Poorly fitting earmolds • Earmolds blocked with ear wax • Low battery • Plugged microphone protector 	<ul style="list-style-type: none"> • Consult your hearing healthcare professional • Clean earmolds. See “Cleaning the Earmolds”. Consult your hearing healthcare professional. • Replace battery • Consult your hearing healthcare professional
Earmolds falling out of ear	
<ul style="list-style-type: none"> • Poorly fitting earmolds • Earmolds not inserted properly 	<ul style="list-style-type: none"> • Consult your hearing healthcare professional • See “Putting Your 360 Hearing Instruments on Your Ears”. Reinsert carefully.

CAUSE	POSSIBLE REMEDY
Weak on the telephone	
<ul style="list-style-type: none"> • Telephone not positioned properly • Hearing device requires adjustment 	<ul style="list-style-type: none"> • Move telephone receiver around ear for clearer signal. See “Using 360 with the Telephone” and “Easy-t for the Telephone or Cell/Mobile Phone”. • Consult your hearing healthcare professional

For any problems not listed in the guide, contact your hearing healthcare professional. If you do not have a hearing healthcare professional, please contact the nearest office listed on the back page of this booklet.

Warning to Hearing Instrument Dispensers (to comply with the U.S. Food and Drug Administration (FDA) regulations)

A hearing instrument dispenser should advise a prospective hearing instrument user to consult promptly with a licensed physician (preferably an ear specialist) before dispensing a hearing instrument if the hearing instrument dispenser determines through inquiry, actual observation, or review of any other available information concerning the prospective user, that the prospective user has any of the following conditions: (i) Visible congenital or traumatic deformity of the ear. (ii) History of active drainage from the ear within the previous 90 days. (iii) History of sudden or rapidly progressive hearing loss within the previous 90 days. (iv) Acute or chronic dizziness. (v) Unilateral hearing loss of sudden or recent onset within the previous 90 days. (vi) Audiometric air-bone gap equal to or greater than 15 decibels at 500 hertz (Hz), 1,000 Hz, and 2,000 Hz. (vii) Visible evidence of significant cerumen accumulation or a foreign body in the ear canal. (viii) Pain or discomfort in the ear. Special care should be exercised in selecting and fitting a hearing instrument whose maximum sound pressure level exceeds 132 decibels because there may be risk of impairing the remaining hearing of the hearing instrument user. [This provision is required only for those

hearing instruments with a maximum sound pressure capability greater than 132 decibels (dB).]

Important Notice for Prospective Hearing Instrument Users

Good health practice requires that a person with a hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing instrument.

Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists or otorhinolaryngologists. The purpose of medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing instrument is purchased. Following the medical evaluation, the physician will give you a written statement that states that your hearing loss has been medically evaluated and that you may be considered a candidate for a hearing instrument. The physician will refer you to an audiologist or a hearing instrument dispenser, as appropriate, for a hearing instrument evaluation. The audiologist or hearing instrument dispenser will conduct a hearing instrument evaluation to assess your ability to hear with and without a hearing instrument. The hearing instrument evaluation will enable the audiologist or dispenser to select and fit a hearing instrument to your individual

needs. If you have reservations about your ability to adapt to amplification, you should inquire about the availability of a trial-rental or purchase-option program. Many hearing instrument dispensers now offer programs that permit you to wear a hearing instrument for a period of time for a nominal fee after which you may decide if you want to purchase the hearing instrument. Federal law restricts the sale of hearing instruments to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.

Children With Hearing Loss

In addition to seeing a physician for a medical evaluation, a child with a hearing loss should be directed to an audiologist for evaluation and rehabilitation since hearing loss may cause problems in language development and the educational and social growth of a child. An audiologist is qualified by training and experience to assist in the evaluation and rehabilitation of a child with a hearing loss.

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